Referral Pathways

Know your local services before you need them. Fill this in with your own local and organisational contacts, and keep it current.

Practitioner _____ Region _____ Last reviewed _____

Service type	Service name	Contact	Notes (eligibility, hours, how to refer)
Emergency services			
Crisis / acute mental health			
Specialist safeguarding service			
Domestic & family violence (DFV)			
Child protection (statutory)			
Legal advice			
Medical / psychological support			
Ombudsman			
Professional body / regulator			
Union			
Employee assistance program			
Organisational contact			
Other			

Referring well. Name the reason plainly and without alarm. · Support the client to make contact — do not simply hand over a number. · Keep holding what is within your scope unless the referral means stepping out. · Document the referral and the reason for it.